



NURSING

UNIVERSITY of HAWAI'I at MĀNOA
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THE QUEEN'S MEDICAL CENTER

UH Mānoa Nursing & The Queen's Medical Center present

Team Intelligence in Action: Enhancing Patient Safety

Suzanne Gordon

Journalist, Author, Patient Safety Advocate

Co-Editor, *The Culture and Politics of Health Care Work Series*

MONDAY, SEPTEMBER 22, 2014

4:30 – 6:00 P.M.

THE QUEEN'S CONFERENCE CENTER

510 SOUTH BERETANIA STREET, HONOLULU, HI 96813

UH Mānoa Nursing Frances A. Matsuda Chair in Women's Health

Dr. Frances A. Matsuda Sano established this endowment at UH Mānoa Nursing to develop knowledge and research to improve women's health, especially in the Pacific Basin.

This lecture is partly funded by the Frances A. Matsuda Chair in Women's Health to develop knowledge to enhance patient safety to improve women's health in Hawai'i.

Funding supports the Frances A. Matsuda Chair in Women's Health, held by Dr. Maureen Shannon, PhD, DNM, FNP, and visiting scholars and speakers.

Presentation followed by discussion & reception.

RSVP: On-line by 9/17/14 to <http://bit.ly/1ISIGej>.

Parking: Miller or POB 1 Parking Garage (\$5 with validation).

This event is free to all members of the health care community.

About the Lecture: Using the concept of Team Intelligence, this lecture and discussion will explore strategies that can enhance patient safety and create a satisfying work environment for the healthcare team.

About the Speaker: Suzanne Gordon is an award-winning journalist and author who writes about healthcare delivery, health care systems, and patient safety. Her 17 books include *First Do Less Harm: Confronting Inconvenient Problems in Patient Safety* and *Beyond the Checklist: What Else Healthcare Can Learn from Aviation Safety and Teamwork*. Her latest book, edited with patient safety physicians D. Feldman and M. Leonard is called *Collaborating Caring: Stories and Reflections on Teamwork in Healthcare*, will be published in the fall of 2014. Ms. Gordon has lectured all over the world on healthcare issues and has appeared frequently on radio and television. She is a Visiting Professor at the University of Maryland School of Nursing and Assistant Adjunct Professor at the University of California at San Francisco.

Disability Access: Persons with disability-related access needs are invited to contact Carlyn Okatomi at 956-0896 or at carlynli@hawaii.edu by 9/17/14.